



Audit report – VET Quality Framework Standards for Registered Training Organisations 2015

ORGANISATION DETAILS

Organisation's legal name:	Superior Training Centre Pty Ltd
Trading name/s:	N/A
RTO number:	41122
CRICOS number:	N/A

AUDIT TEAM

Lead auditor:	Sarah Dew
Assistant/s:	N/A
Technical advisor/s:	N/A

AUDIT DETAILS

Application number/s:	INTCRI0000245	
Audit number/s:	AUDREC000765 and AUDREC0006921	
Audit reason 1:	Post initial	
Activity type:	Site visit	
Address of site/s visited:	Unit 1/3 York Road INGLEBURN NSW 2565	
Date/s of audit:	10 February 2017	
Organisation's contact for audit:	Mr Ben Peters Ben@stc.nsw.edu.au	Director (02) 9618 6809
Clauses audited:	1.1 – 1.20, 1.22, 1.25 – 1.27, 2.1 – 2.4, 3.1 – 3.6, 4.1, 5.1 – 5.4, 6.1 – 6.6, 7.3, 7.4, 8.2 and 8.6.	

BACKGROUND

The organisation is a Pty Ltd company owned by Mr Zlatan Ivankovi, Mr Mouhammad El Nasser, Mr Ben Peters, Mr George Haydock and Mr Richard Bencic. The owners are supported by the Chief Executive Officer Mr Tim Shanahan.

The applicant is an existing Registered Training Organisation. The RTO receives Smart & Skilled funding, is not registered for VET Fee Help/VET Student Loans.

The RTO business currently provides training in the following qualifications:

- UEE32211 Certificate III Air-conditioning and Refrigeration
- UEE30811 Certificate III in Electrotechnology Electrician
- MEM30305 Certificate III in Engineering – Fabrication Trade
- UEE20111 Certificate II in Split Air-conditioning and Heat Pump Systems



- UEE21911 Certificate II in Electronics
- UEE22011 Certificate II in Electrotechnology (Career Start)

The Applicant submitted an application for CRICOS approval and as the RTO had not participated in a post initial audit since registration a post initial audit is being conducted in conjunction with the CRICOS application.

One of the owners Mr Richard Becic owns Superior Air-conditioning NSW Pty Ltd and Alpha Structural Fabrications Pty Ltd a site welding and fabrication repairs company.

Total number of current enrolments in RTO as at audit date: 105

AUDIT SAMPLE			
Code	Training products	Mode/s of delivery / assessment*	Current enrolments (If not yet on scope, record N/A)
UEE30811	Certificate III in Electrotechnology Electrician	Face to Face	33
MEM30305	Certificate III in Engineering – Fabrication Trade	Face to Face	0
UEE20111	Certificate II in Split Air Conditioning and Heat Pump Systems	Face to Face	13

*Apprenticeship, Traineeship, Face to face, Distance, Online, Workplace, Mixed, Other (specify)

INTERVIEWEES		
Name	Position	Training products
Tim Shanahan	Chief Executive Officer	Nil
Ben Peters	Director	Nil
Liticia Lukie	Student Services Officer	Nil
Kate Rodda	Administrative Assistant	Nil
Richard Bencic	Trainer/Assessor	UEE20111
Nasser Roumieh	Trainer/Assessor	MEM30305

FINDING AT TIME OF AUDIT

Audit finding: Compliant

Report completed by: Sarah Dew

Date: 10 February 2017

- The level of non-compliance considers the potential for an adverse impact on the quality of training and assessment outcomes for students.
- If non-compliance has been identified, this audit report describes evidence of the non-compliance.



AUDIT FINDING BY STANDARD

Standard	Original finding
Standard 1	Compliant
Standard 2	Compliant
Standard 3	Compliant
Standard 4	Compliant
Standard 5	Compliant
Standard 6	Compliant
Standard 7	Compliant
Standard 8	Compliant

ABOUT THIS REPORT

This report details findings against the *Standards for Registered Training Organisations 2015*.

The evidence guidance included against each clause is designed to guide the auditor and RTO on the requirements of the clause. The evidence guidance is not designed to limit the audit findings and there may be other factors an auditor takes into consideration when determining whether compliance has been demonstrated.

Where evidence of non-compliance is identified, the '*Reasons for finding of non-compliance*' section of the report will document the issues that were considered in the formulation of a finding of non-compliance.